

Darrell Young – Career Narrative Summarized Work History

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Career Narrative

With a full-time career spanning 42 years, mostly in technology support, I have developed lifelong skills in tech support and knowledge transfer. As such, I am quite satisfied serving as an educator in a myriad of interest areas including computer science, history, general science, business systems and overall customer support. I am quite interested in K-12 education and would accel in supporting a school as a teacher or substitute.

Earned Education

8/79 – 12/83: Bachelor of Science, Information Systems
Arkansas State University, Jonesboro, Arkansas

6/12 – 8/13: Associates, Network Admin and Cyber Security
Amarillo College, Amarillo, Texas – Credits toward degree

Certifications

- **Ark. Dept of Education – Computer Science Teaching Certificate – 10188470**
- Coursera Microsoft Azure Admin, Coursera Certificate FFT6GHTLC4UX
- CompTIA Security+, actively training
- IAT Level I, CompTIA A+ Certified, Registration #2-5683-1702
- Texas A&M University, DHS/FEMA Network Assurance Certified – AWR-138-W
- Texas Apprentice Electrician, License #212297 (expired) – 1800 hours earned
- Texas Electrical Contractor, License #27980 (expired) – Closed company
- Commercial/Residential/Wind Energy – climb test certified (TSTI)
- HIPAA Certified through Maxor Pharmacies, LLC

Most Recent Work Position

- Masters Ranch Christian Academy – December 2023 to April 2025
 - Duties included
 - IT support of two classrooms – Junior High and Senior High
 - Security Camera system – Backstreet Surveillance
 - WIFI system – Ubiquiti - Unifi
 - Network support – Ubiquiti - Unifi
 - Student transport for medical/dental/home visits
 - Resigned to pursue public school teaching

Extensive and Varied Work History – 40 years

- Technology Support
 - In Colorado
 - Bechtel Corporation – Help Desk - Pueblo, CO
 - Ent Federal Credit Union – Help Desk Colorado Springs, CO
 - In California
 - Advantage Tax Services – Tech Consultant - Riverside, CA
 - In Texas
 - AMATechtel Communications – Help Desk - Amarillo, Texas
 - TEKSystems/BSA Hospital – Windows 10 - Amarillo, Texas
 - Firehawk Safety Systems – Warehouse Mgr. - Amarillo, TX
 - Maxor Pharmacy – Help Desk - Amarillo, Texas
 - State of Texas, DFPS/KForce – Windows 10 Team
 - IT Manager – Officewise Office Furniture - Amarillo, TX
 - Radio Tower Climber - MWI Veterinary, Inc – Amarillo, TX
 - In Arkansas
 - Computer Operator - Arkansas State University - Jonesboro, AR
- Real Estate Sales
 - In Texas
 - Melinda Christy Realtors – Property Manager – Amarillo, TX
 - Melinda Christy, LP – Realtor® - Amarillo, TX
- Software Development
 - In Colorado
 - COBOL/CICS Sr. Programmer - Qwest/First Data/MCI, Denver, CO
 - COBOL/CICS Sr. Prog. Analyst - FedEx - Colorado Springs, CO
 - Web Dev Manager - MCI/WorldCom - Colorado Springs, CO
 - In Texas
 - COBOL Programmer - Harris/Lanier Office Systems - Dallas, TX
 - COBOL Programmer - Randall County, Texas – Canyon, TX
 - COBOL Consultant - American International Group - Amarillo, TX
- Y2K
 - In Colorado
 - Tech Ops Manager (Y2K) - ATEC Group - Denver, CO
- Electrical Contracting
 - In Texas
 - Owner - Volt Electrical Contractor - Amarillo, TX - TECL: #27980